

Disability policy

William Hill is committed to the Disability Discrimination Act and believes that people with disabilities have a right of access to both employment opportunities with us and the services provided by us.

As an employer, William Hill takes steps to ensure that all staff, regardless of disability, benefit from favourable working conditions and are recruited and promoted on the basis of suitability for the job only.

Our staff are trained to ensure awareness of disability issues, to recognise different types of disability and to assist disabled customers and colleagues.

Disabled customers may choose between the telephone, internet or our high street shops as the most convenient method of access to William Hill's betting products. Newly developed premises and shop refurbishments include a range of disabled facilities and reasonable adjustments are made to other premises. Where disabled facilities are not available we discuss with customers how we can best meet their needs either in other local William Hill shops or via our remote betting channels.

August 2010