RESPONSIBLE GAMBLING.

Help and support.





Gambling is an exciting form of entertainment which, when taking place in the social environment of a licensed betting office, should be harmless fun and entertainment.

For the great majority of people who use betting offices, gambling is an enjoyable pursuit. For a very small number however, there may be problems and gambling can cease to be fun.

Gambling may be a problem for people who:

- Continue to gamble until all their money is gone.
- Borrow money to continue gambling.
- Due to their gambling, neglect the welfare of themselves and their family.
- Feel unable to take breaks when gambling for prolonged periods of time.

If you think that you may have a gambling problem, or someone close to you is experiencing a problem, assistance and support is available. Call the National Gambling Helpline operated by Gamcare, the leading provider of information, advice and practical help for anyone affected by problem gambling.

National Gambling Helpline:

0808 8020 133

William Hill is dedicated to ensuring that our customers gain a positive experience from their gambling activities and are committed to providing advice and assistance where requested. Customers can request to be excluded from William Hill gambling facilities for a period of 12 months. Customers can renew this annually for as long as they feel it is needed, by phone or by returning to the shop.

If you require further information or assistance on self-exclusion, please contact the Duty Manager.



gambleaware.co.uk

